Version Number： 1.20.4.1

Applicable Model： W710D, W620D

Date： 2026.02.28

Content

1 Revision History

No.	Version	Release Date
1	1.20.4.1	2026.02.28

2   Release 1.20.4.1

Models	Software Version	Comment
W620D	1.20.4.1	
W710D	1.20.4.1	

2.1 Known Issue

1. The version compatibility issues between W620D Version 1.20.4 and W710D are explained as follows:

- With the release of W620D Version 1.20.4 in this update, W710D also releases its latest Version 1.20.4 simultaneously. It is recommended to upgrade to the latest version.

- For W710D versions in the range of 1.18.10 (inclusive) to 1.20.4 (exclusive): full functional compatibility with the W620D is supported. However, the known issues fixed in version 1.20.4 still persist in this version range.

- For W710D versions in the range of 1.16.2 (inclusive) to 1.18.10 (exclusive): basic functions including device connection, SIP account registration and voice calling are available; certain functions (e.g., local firmware upload and upgrade for the W710D) are unavailable.

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